

SIT50416

Diploma of Hospitality Management

CRICOS Course Code: 03563G



Study this Nationally Recognised Qualification in Sydney, Australia!

This qualification reflects the role of individuals who use sound knowledge of industry operations and a broad range of managerial skills to coordinate hospitality operations. They operate independently, have responsibility for others and make a range of operational business decisions.

Job Roles:

Possible job roles for this qualification are:

- Banquet or function manager
- Front Office Manager
- Manager

Entry Requirements for International students

- 18 years of age or older
- English language proficiency of IELTS 5.5
- Student study visa for duration of the course

Course Requirements

28 units of competency are required to complete this qualification, including 13 core units and 15 elective units. Students are required to integrate technical skills and provide hospitality service to customers for a minimum of 36 complete services periods (shifts)*.

Code	Title	Core/Elective
BSBDIV501	Manage diversity in the workplace	Core
BSBMGT517	Manage operational plan	Core
SITXCCS007	Enhance the customer service experience	Core
SITXCCS008	Develop and manage quality customer service practices	Core
SITXCOM005	Manage conflict	Core
SITXFIN003	Manage finances within a budget	Core
SITXFIN004	Prepare and monitor budgets	Core
SITXGLC001	Research and comply with regulatory requirements	Core
SITXHRM002	Roster staff	Core
SITXHRM003	Lead and manage people	Core
SITXMGT001	Monitor work operations	Core
SITXMGT002	Establish and conduct business relationships	Core
SITXWHS003	Implement and monitor work health and safety practices	Core
SITHIND001	Use hygienic practices for hospitality service	Elective
SITHIND004	Work effectively in hospitality service*	Elective
BSBADM502	Manage meetings	Elective
SITXCRI001	Respond to a customer in crisis	Elective
BSBFIM502	Manage payroll	Elective
BSBFRA502	Manage a franchise operation	Elective
SITXHRM004	Recruit, select and induct staff	Elective
SITXHRM006	Manage volunteers	Elective
SITXHRM006	Monitor staff performance	Elective
BSBRK501	Manage risk	Elective
SITEEVT001	Source and use information on the events industry	Elective
SITEEVT005	Plan in-house events or functions	Elective
SITEEVT010	Manage on-site events operations	Elective
SITXMPR004	Coordinate marketing activities	Elective
SITXMPR003	Plan and implement sales activities	Elective



NATIONALLY RECOGNISED TRAINING

Course Details:

Duration: 60 weeks duration:

5 x 10 week terms = 50 study week

Hours: 20 hours p/w, 1,000 hours total, 75% face-to-face, 25% online.

Tuition Fee: \$12,000 AUD

Payable in advance by term:

- 1) \$2,400
- 2) \$2,400
- 3) \$2,400
- 4) \$2,400
- 5) \$2,400

Non-tuition fees: \$800 AUD* year 1, \$250 year 2.

- Application Fee: \$200

- Enrolment Fee: \$350

- Materials Fee: \$250 per year

*Non-refundable payment on registration

Campus Location:

Chatswood, NSW, AUSTRALIA

Contact

Access Group Training

Phone: +61 2 6884 9981

Email: admin@agt.edu.au

RTO ID: 90867

CRICOS ID: 03563G

www.agt.edu.au

