

CHC52015

Diploma of Community Services



RTO Code: 90867



NATIONALLY RECOGNISED
TRAINING

This qualification provides students with the skills and knowledge for community service work, and case management involving managing, co-ordinating and/or delivering of person-centred services to individuals, groups and communities. Workers usually provide direct support to Individuals or groups and may have responsibility for the supervision of other workers and volunteers and/or case management; program coordination or development of new projects.

Entry Requirements / Pathways into the qualification

Learners must be 18 years old or above for entry into this course and will need to complete a language, literacy and numeracy assessment as part of the course application.

Preferred pathways for potential Learners considering this qualification include:

- Vocational experience in community services or a related field
- Certificate IV in Ageing Support, Disability, or Community Services

Course delivery

- This course may be undertaken via Classroom, Distance blended or Employment-based
 - Course duration: 18 months or 24 months nominal term under traineeship arrangement
 - Participants must complete a minimum of 100 hours of mandatory work placement
- Before commencing work placement you may be required to undertake a National Criminal Record Check, or Working with Children's Check depending on work placement location

Course Requirements

16 units are required to complete this qualification, including 8 core and 8 elective units.

Recommended course structure*

Code	Title	Core/Elective
CHCCCS007	Develop and implement service programs	Core
CHCCOM003	Develop workplace communication strategies	Core
CHCDEV002	Analyse impacts of sociological factors on clients in community work and services	Core
CHCDIV003	Manage and promote diversity	Core
CHCLEG003	Manage legal and ethical compliance	Core
CHCMGT005	Facilitate workplace debriefing and support processes	Core
CHCPRP003	Reflect on and improve own professional practice	Core
HLTWHS004	Manage work health and safety	Core
CHCCCS004	Assess co-existing needs	Elective
CHCCSM004	Coordinate complex case requirements	Elective
CHCCSM005	Develop, facilitate and review all aspects of case management	Elective
CHCCSM006	Provide case management supervision	Elective
CHCADV001	Facilitate the interests and rights of clients (<i>imported elective</i>)	Elective
CHCPRP001	Develop and maintain networks and collaborative partnerships	Elective
BSBWOR403	Manage stress in the workplace	Elective
BSBPMG522	Undertake project work	Elective

Job Roles

- Community care workers
- Case manager/worker
- Care coordinator
- Supervisor
- Home care coordinator
- Community support supervisor
- Residential care coordinator
- Disability service supervisor
- Field officer
- Supervisors and coordinators of volunteer workers

Further details on Qualifications and Job Pathways are available from www.myskills.gov.au

Call Access Group Training today

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