

This qualification reflects the role of individuals who use sound knowledge of industry operations and a broad range of managerial skills to coordinate hospitality operations. They operate independently, have responsibility for others and make a range of operational business decisions.

Entry Requirements

There are no entry requirements for this qualification. It is recommended that individuals undertake lower level qualifications, and/or gain industry experience prior to entering SIT50416 Diploma of Hospitality Management. However this is not mandatory.

For employment based delivery, learners must be employed in a suitable hospitality position.

Course Requirements

28 units of competency are required to complete this qualification, including 13 core units and 15 elective units. Recommended time for completion of this qualification is 24 months.

Recommended course structure*

Code	Title	Core/Elective
BSBDIV501	Manage diversity in the workplace	Core
BSBMGT517	Manage operational plan	Core
SITXCCS007	Enhance the customer service experience	Core
SITXCCS008	Develop and manage quality customer service practices	Core
SITXCOM005	Manage conflict	Core
SITXFIN003	Manage finances within a budget	Core
SITXFIN004	Prepare and monitor budgets	Core
SITXGLC001	Research and comply with regulatory requirements	Core
SITXHRM002	Roster staff	Core
SITXHRM003	Lead and manage people	Core
SITXMGT001	Monitor work operations	Core
SITXMGT002	Establish and conduct business relationships	Core
SITXWHS003	Implement and monitor work health and safety practices	Core
SITHIND002	Source and use information on the hospitality industry	Elective
SITXFSA002	Participate in safe food handling practices	Elective
SITHIND001	Use hygienic practices for hospitality service	Elective
SITHIND004	Work effectively in hospitality service	Elective
SITHFAB004	Prepare and serve non-alcoholic beverages	Elective
SITXFIN001	Process financial transactions	Elective
SITHFAB002	Provide responsible service of alcohol	Elective
SITHFAB005	Prepare and serve espresso coffee	Elective
SITHFAB003	Operate a bar	Elective
SITHFAB007	Serve food and beverage	Elective
SITXHRM004	Recruit, select and induct staff	Elective
SITEEVT005	Plan in-house events or functions	Elective
BSBRK501	Manage risk	Elective
BSBADM502	Manage meetings	Elective
SITXFIN002	Interpret financial information	Elective

* Please speak to one of our Training Consultants about alternative units available.



NATIONALLY RECOGNISED
TRAINING

Job Roles

Possible job roles in this qualification are;

- Banquet or function manager
- Front office manager
- Manager
- Kitchen manager
- Motel manager
- Restaurant manager

Pathways

Further details on
Qualifications and Career
Pathways are available at:
<https://www.myskills.gov.au/>

Contact

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