

SIT20213

Certificate II in Hospitality



This qualification reflects the role of individuals who use a defined and limited range of hospitality operational skills. They are involved in mainly routine and repetitive tasks using practical skills and basic industry knowledge. They work under direct supervision.

Entry Requirements

There are no entry requirements.

Must be employed in a relevant position if undertaking through a traineeship program.

Course Requirements

12 units of competency are required to complete this qualification, including 6 core units and 6 elective units. This qualification has a 12 month term for full-time employees and a 24 month term for eligible part-time employees under a traineeship arrangement.

Recommended course structure*

Code	Title	Core/Elective
BSBWOR203B	Work effectively with others	Core
SITHIND201	Source and use information on the hospitality industry	Core
SITHIND202	Use hospitality skills effectively	Core
SITXCCS202	Interact with customers	Core
SITXCOM201	Show social and cultural sensitivity	Core
SITXWHS101	Participate in safe work practices	Core
SITHCCC103	Prepare sandwiches	Elective
SITHFAB204	Prepare and serve espresso coffee	Elective
SITXFSA101	Use hygienic practices for food safety	Elective
SITXFSA201	Participate in safe food handling practices	Elective
SITXFSA202	Transport and store food	Elective
SITXINV201	Receive and store stock	Elective

*Please speak to one of our Training Consultants about alternative units available.

Pathways

After achieving SIT20213 Certificate II in Hospitality, individuals could progress to a wide range of other qualifications in the hospitality and broader service industries



NATIONALLY RECOGNISED TRAINING

Job Roles

Possible job roles in this qualification are;

- bar attendant
- bottle shop attendant
- café attendant
- catering assistant
- food and beverage attendant
- front office assistant
- gaming attendant
- porter
- room attendant

Further details on Qualifications and Job Pathways are available from Australian Apprenticeships Training Information Service website: www.aatinfo.com.au, click on Search then select your State and Industry.

Call Access Group Training today

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