

Change Management Skills



Course Duration: 1 Day

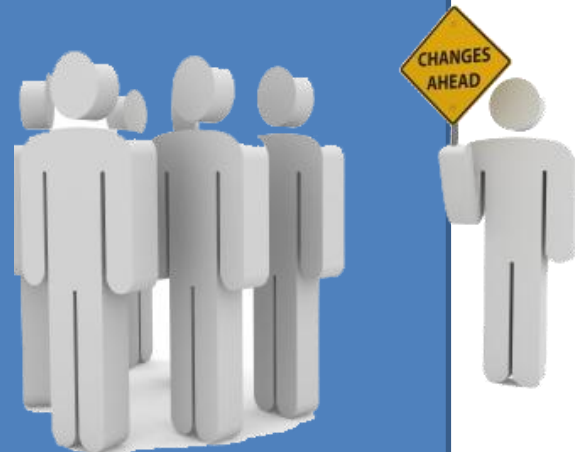
Course Overview

Change is a constant in many of our lives. All around us, technologies, processes, people, ideas, and methods often change. The need for organisations to adapt to change is ever-increasing as is the need for agility in responding to change.

The Change Management Skills course will give any manager or people leader the tools to implement changes more smoothly and to have those changes adopted quicker. The course will also give learners an understanding of how change is implemented and some tools for managing their reactions to change.

Workshop Objectives:

- List the steps necessary for preparing a change strategy and building support for the change
- Describe the WIFM - the individual motivators for change
- Use needed components to develop a change management and communications plans, and to list implementation strategies
- Employ strategies for gathering data, addressing concerns and issues, evaluating options and adapting a change direction
- Utilize methods for leading change project status meetings, celebrating a successful change implementation, and sharing the results and benefits
- Describe the four states of Appreciative Inquiry, its purposes, and sample uses in case studies
- Use strategies for aligning people with a change, appealing to emotions and facts



Further information

For further information about this course please contact an AGT

Learning & Development Consultant on 1300 784 408.

A full list of courses can be found at www.agt.edu.au